

Central
Arkansas
Library
System

2016

Annual Statistical Report



ATTENDANCE 2016

AGENCY	ATTENDANCE	+/- %
System	2,068,854	0%
ASI	165,455	2%
Brooks	12,394	-20%
Brown	92,976	-29%
Children's	88,865	-13%
Cox Building	69,248	2%
Fletcher	154,600	1%
Main	403,387	-8%
Maumelle	125,053	-6%
McMath	145,122	8%
Milam	49,876	45%
Nixon	146,755	-10%
Ron Robinson	23,010	-16%
Rooker	78,117	3%
Sanders	111,522	-7%
Terry	117,432	6%
Thompson	136,812	16%
Williams*	148,230	88%

*Williams's attendance numbers adjusted downward due to technical problems with door counter.

ATTENDANCE 2012-2016

YEAR	SYS. ATTEND.	+/- %
2016	2,068,854	0%
2015	2,065,505	-8%
2014	2,249,570	2%
2013	2,196,959	-3%
2012	2,260,175	11%



CIRCULATION 2016 TOTALS

AGENCY	NONPRINT	PRINT	TOTAL	+/- %
System	1,082,771	1,618,352	2,701,123	-1%
Brooks	13,068	4,646	17,714	1%
Brown	25,398	40,168	65,566	-36%
Children's	18,774	83,816	102,590	-4%
Fletcher	79,879	158,657	238,536	-5%
Main	201,945	216,680	418,625	-2%
Maumelle	65,468	114,296	179,764	-2%
McMath	46,027	56,653	102,680	0%
Milam	39,091	57,047	96,138	24%
Nixon	91,784	95,761	187,545	-4%
Rooker	61,463	68,373	129,836	-3%
Sanders	55,747	103,744	159,491	1%
Terry	100,553	187,118	287,671	-1%
Thompson	55,750	142,366	198,116	-12%
Williams	15,421	18,884	34,305	-5%

SYSTEM CIRCULATION 2012-2016

YEAR	SYS. CIRC.	+/- %
2016	2,701,123	-1%
2015	2,722,796	-1%
2014	2,756,226	0%
2013	2,763,724	9%
2012	2,527,622	1%



CIRCULATION 2016 PRINT

AGENCY	ADULT	eBooks	JUV	PERIOD	DIGITAL MAGAZINES	TOTAL	+/- %
System	682,053	258,129	654,692	11,464	12,014	1,618,352	-3%
Brooks	1,786		2,277	583		4,646	-10%
Brown	24,991		14,963	214		40,168	-37%
Children's	1,645		81,505	666		83,816	-4%
Fletcher	100,788		57,425	444		158,657	-7%
Main	147,082		69,569	29		216,680	-5%
Maumelle	47,929		65,742	625		114,296	-4%
McMath	31,720		24,604	329		56,653	-2%
Milam	25,717		26,972	4,358		57,047	15%
Nixon	56,361		39,114	286		95,761	-10%
Rooker	36,599		30,971	803		68,373	-3%
Sanders	47,553		54,661	1,530		103,744	1%
Terry	90,930		95,503	685		187,118	-1%
Thompson	57,207		85,063	96		142,366	-12%
Williams	11,745		6,323	816		18,884	-8%
Sys. +/- %	-6%	17%	-6%	-7%	-11%	-3%	

CIRCULATION 2016 NONPRINT

AGENCY	DIGITAL AUDIOBOOKS	GAMES	CD BOOKS	CD MUSIC	DIGITAL MUSIC AND VIDEO	DVD	FISHING POLES	TOTAL	+/- %
System	140,600	19,173	74,884	25,969	71,803	749,695	647	1,082,771	2%
Brooks			158			12,865	45	13,068	5%
Brown			1,623	333		23,431	11	25,398	-34%
Children's			1,457	2,519		14,771	27	18,774	-6%
Fletcher			9,993			69,824	62	79,879	-2%
Main		19,169	12,411	21,317		148,986	62	201,945	0%
Maumelle			6,200			59,134	134	65,468	3%
McMath			3,359			42,627	41	46,027	2%
Milam			2,526	501		35,987	77	39,091	40%
Nixon			5,960	594		85,206	24	91,784	4%
Rooker			4,848			56,588	27	61,463	-4%
Sanders			5,550			50,157	40	55,747	3%
Terry			12,621			87,894	38	100,553	-2%
Thompson			7,482	705		47,522	41	55,750	-13%
Williams		4	696			14,703	18	15,421	0%
Sys. +/- %	36%	6%	-14%	37%	-6%	-1%	10%	2%	



BUILDING CIRCULATION RATIO 2016*

AGENCY	ADULT	JUV	PERIOD	GAMES	CD BOOKS	CD MUSIC	DVD
System	31%	30%	1%	1%	3%	1%	34%
Brooks	10%	13%	3%	0%	1%	0%	73%
Brown	38%	23%	0%	0%	2%	1%	36%
Children's	2%	79%	1%	0%	1%	2%	14%
Fletcher	42%	24%	0%	0%	4%	0%	29%
Main	35%	17%	0%	5%	3%	5%	36%
Maumelle	27%	37%	0%	0%	3%	0%	33%
McMath	31%	24%	0%	0%	3%	0%	42%
Milam	27%	28%	5%	0%	3%	1%	37%
Nixon	30%	21%	0%	0%	3%	0%	45%
Rooker	28%	24%	1%	0%	4%	0%	44%
Sanders	30%	34%	1%	0%	3%	0%	31%
Terry	32%	33%	0%	0%	4%	0%	31%
Thompson	29%	43%	0%	0%	4%	0%	24%
Williams	34%	18%	2%	0%	2%	0%	43%

*Does not include digital print, digital audiobooks, digital music and video, or digital magazines, which cannot be attributed to specific locations.



SYSTEM CIRCULATION PERCENTAGES 2016

AGENCY	ADULT	JUV.	PERIOD.	GAMES	CD BOOKS	CD MUSIC	DVD	TOTAL
System	682,053	654,692	11,464	19,173	74,884	25,969	749,695	2,217,930
	100%	100%	100%	100%	100%	100%	100%	100%
Brooks	1,786	2,277	583		158		12,865	17,669
	0%	0%	5%	0%	0%	0%	2%	1%
Brown	24,991	14,963	214		1,623	333	23,431	65,555
	4%	2%	2%	0%	2%	1%	3%	3%
Children's	1,645	81,505	666		1,457	2,519	14,771	102,563
	0%	12%	6%	0%	2%	10%	2%	5%
Fletcher	100,788	57,425	444		9,993		69,824	238,474
	15%	9%	4%	0%	13%	0%	9%	11%
Main	147,082	69,569	29	19,169	12,411	21,317	148,986	418,563
	22%	11%	0%	100%	17%	82%	20%	19%
Maumelle	47,929	65,742	625		6,200		59,134	179,630
	7%	10%	5%	0%	8%	0%	8%	8%
McMath	31,720	24,604	329		3,359		42,627	102,639
	5%	4%	3%	0%	4%	0%	6%	5%
Milam	25,717	26,972	4,358		2,526	501	35,987	96,061
	4%	4%	38%	0%	3%	2%	5%	4%
Nixon	56,361	39,114	286		5,960	594	85,206	187,521
	8%	6%	2%	0%	8%	2%	11%	8%
Rooker	36,599	30,971	803		4,848		56,588	129,809
	5%	5%	7%	0%	6%	0%	8%	6%
Sanders	47,553	54,661	1,530		5,550		50,157	159,451
	7%	8%	13%	0%	7%	0%	7%	7%
Terry	90,930	95,503	685		12,621		87,894	287,633
	13%	15%	6%	0%	17%	0%	12%	13%
Thompson	57,207	85,063	96		7,482	705	47,522	198,075
	8%	13%	1%	0%	10%	3%	6%	9%
Williams	11,745	6,323	816	4	696		14,703	34,287
	2%	1%	7%	0%	1%	0%	2%	2%

*Does not include digital print, digital audiobooks, digital music and video, or digital magazines, which cannot be attributed to specific locations.



YOUNG ADULT AND JUVENILE PROGRAMS/TOURS & ATTENDANCE 2016

AGENCY	YOUNG ADULT		+/- %		JUVENILE		+/- %	
	PROG	ATTEND	PROG	ATTEND	PROG	ATTEND	PROG	ATTEND
System	1,941	43,959	18%	44%	5,015	134,299	2%	-16%
Brooks	91	556	3%	-29%	96	1,036	12%	-34%
Brown	96	2,065	-56%	-40%	178	9,960	-54%	-27%
Children's	146	2,934	7200%	2011%	1,334	31,482	8%	-16%
Fletcher	158	4,497	8%	22%	173	3,402	-3%	9%
Main	393	6,275	-1%	13%	559	14,830	16%	-6%
<i>ASI</i>	<i>48</i>	<i>1,460</i>	<i>860%</i>	<i>589%</i>	<i>8</i>	<i>113</i>	<i>NA</i>	<i>NA</i>
<i>Adult</i>								
<i>Cox</i>								
<i>Ref</i>	<i>27</i>	<i>511</i>	<i>23%</i>	<i>5%</i>	<i>7</i>	<i>176</i>	<i>-30%</i>	<i>-22%</i>
<i>Theater</i>	<i>3</i>	<i>380</i>	<i>0%</i>	<i>40%</i>	<i>31</i>	<i>5,976</i>	<i>3%</i>	<i>18%</i>
<i>Comp. Classes</i>								
<i>YS</i>	<i>315</i>	<i>3,924</i>	<i>-10%</i>	<i>31%</i>	<i>513</i>	<i>8,565</i>	<i>18%</i>	<i>4%</i>
Maumelle	108	2,738	19%	31%	284	7,839	-10%	-33%
McMath	71	1,463	-26%	10%	330	5,290	6%	-15%
Milam	66	939	175%	205%	308	6,796	88%	77%
Nixon	234	6,734	3%	1%	363	11,251	8%	-25%
Rooker	29	84	-34%	-76%	267	5,792	-4%	-32%
Sanders	32	807	19%	94%	384	13,507	20%	1%
Terry	47	290	-31%	-42%	408	12,514	-8%	-23%
Thompson	41	472	-11%	-5%	230	9,317	-3%	-22%
Williams	429	14,105	154%	198%	101	1,283	-39%	-40%



ADULT PROGRAMS & ATTENDANCE 2016

AGENCY	ADULT		+/- %	
	PROG	ATTEND	PROG	ATTEND
System	2,242	71,964	-1%	-1%
Brooks	80	424	23%	-50%
Brown	290	1,027	-23%	-40%
Children's	3	228		
Fletcher	95	5,097	19%	225%
Main	638	39,494	-20%	-22%
<i>ASI</i>	90	8,285	-1%	-23%
<i>Adult</i>	202	11,876	-41%	-48%
<i>Cox</i>	29	1,621	61%	-3%
<i>Ref</i>	10	188	-50%	-34%
<i>Theater</i>	114	16,600	16%	21%
<i>Comp. Classes</i>	190	615	-15%	-47%
<i>YS</i>	3	309	200%	673%
Maumelle	86	3,154	26%	162%
McMath	114	1,008	-5%	-1%
Milam	58	2,092	45%	46%
Nixon	213	3,372	16%	-6%
Rooker	78	3,266	86%	117%
Sanders	169	3,488	-2%	13%
Terry	161	5,896	13%	42%
Thompson	113	2,650	-16%	46%
Williams	144	768	269%	91%



MEETINGS & ATTENDANCE 2016*

AGENCY	GROUPS	+/- %	ATTENDANCE	+/- %
System	6,197	-2%	145,151	20%
Brooks	235	1%	1,260	-32%
Brown	162	-27%	14,920	175%
Children's	359	11%	10,645	32%
Fletcher	408	-6%	6,722	4%
Hillcrest Hall	193	-20%	6,860	6%
ASI	662	0%	7,589	-28%
Cox Building	376	18%	6,155	1%
Ron Robinson Theater	1	-98%	54	-99%
Main	1,486	-2%	24,946	-19%
Maumelle	101	13%	1,214	1%
McMath	257	28%	14,064	159%
Milam	98	26%	1,304	109%
Nixon	130	-24%	1,877	-36%
Rooker	574	7%	8,614	3%
Sanders	290	-10%	4,421	-11%
Terry	312	-11%	5,754	-8%
Thompson	334	0%	17,940	359%
Williams	219	-10%	10,812	221%

*Dee Brown, McMath, Thompson, and Williams all hosted early voting in 2016, leading to a larger than usual increase in meeting attendance.



STAFF ASSISTANCE PROVIDED 2016

AGENCY	REF/READ. ADVISORY	INSTRUCT. ASSIST.	TOTAL	+/- %	DIRECTS	+/- %
System	378,380	458,176	836,556	9%	510,181	-3%
Brooks	3,209	9,085	12,294	-6%	3,242	-10%
Brown	8,689	21,777	30,466	-42%	22,168	-24%
Children's	9,332	25,804	35,136	12%	11,739	5%
Fletcher	42,095	37,422	79,517	20%	42,673	6%
Main	86,632	93,801	180,433	28%	111,227	-16%
<i>ASI</i>	<i>18,298</i>	<i>3,584</i>	<i>21,882</i>	<i>2%</i>	<i>10,965</i>	<i>-3%</i>
<i>Circ</i>	<i>18,613</i>	<i>16,079</i>	<i>34,692</i>	<i>2%</i>	<i>50,946</i>	<i>-21%</i>
<i>Ref</i>	<i>38,339</i>	<i>71,769</i>	<i>110,108</i>	<i>53%</i>	<i>33,411</i>	<i>-14%</i>
<i>YS</i>	<i>11,382</i>	<i>2,369</i>	<i>13,751</i>	<i>-1%</i>	<i>15,905</i>	<i>-8%</i>
Maumelle	26,967	43,432	70,399	3%	8,479	-7%
McMath	6,705	48,488	55,193	72%	60,192	-2%
Milam	63,984	24,829	88,813	90%	79,105	26%
Nixon	47,569	80,491	128,060	-5%	74,168	2%
Rooker	14,226	21,266	35,492	5%	33,400	6%
Sanders	15,569	16,196	31,765	-50%	16,079	-40%
Terry	20,229	24,360	44,589	27%	22,640	-2%
Thompson	23,034	7,391	30,425	-5%	9,256	20%
Williams	10,140	3,834	13,974	-17%	15,813	-6%



IN-HOUSE USE 2016

AGENCY	USES	+/- %
System	685,541	-7%
Brooks	5,036	-22%
Brown	34,884	-38%
Children's	58,102	12%
Fletcher	35,914	-10%
Main	165,220	-19%

<i>Butler</i>	15,939	6%
<i>Circ</i>	48,780	-27%
<i>Ref</i>	75,374	-19%
<i>YS</i>	25,127	-15%

Maumelle	55,689	-6%
McMath	57,397	-2%
Milam	45,269	149%
Nixon	55,483	-7%
Rooker	39,872	-13%
Sanders	33,843	-4%
Terry	42,419	10%
Thompson	26,466	-8%
Williams	29,947	-7%

SYSTEM IN-HOUSE USE 2012-2016

YEAR	SYS. IN-HOUSE	+/- %
2016	685,541	-7%
2015	734,754	-3%
2014	758,576	-15%
2013	895,494	8%
2012	825,400	6%



IN-HOUSE USE BREAKDOWN 2016

AGENCY	BOOKS	PERIOD.	INTERNET	FAX	MICRO	GOV. DOCS.	STUDY RMS.	MANU-SCRIPTS	OTHER	TOTAL
System	296,402	36315	275,279	13,226	4,346	912	55,424	3,447	190	685,541
Brooks	1,314	525	2,646	253			298			5,036
Brown	8,414	1309	21,315	2,141			1,705			34,884
Children's	31,890	3195	18,901	995			3,121			58,102
Fletcher	11,773	1822	18,748	537			2,981		53	35,914
Main	66,209	10846	63,733	493	4,168	912	15,290	3,447	122	165,220

<i>Butler</i>	8,467	474	2,641		910			3,447		15,939
<i>Circ</i>	38,679						10,101			48,780
<i>Ref</i>	3,493	10,105	54,091	493	3,258	912	2,900		122	75,374
<i>YS</i>	15,570	267	7,001				2,289			25,127

Maumelle	33,658	2,778	13,522	792			4,938		1	55,689
McMath	14,961	2,259	32,680	1,851			5,646			57,397
Milam	31,475	5,000	4,789	363	178		3,459		5	45,269
Nixon	20,507	2,187	27,852	2,121			2,814		2	55,483
Rooker	15,705	2,182	17,688	1,070			3,220		7	39,872
Sanders	16,193	2,372	12,247	827			2,204			33,843
Terry	20,699	1,047	14,970	445			5,258			42,419
Thompson	16,165	226	6,491	289			3,295			26,466
Williams	7,439	567	19,697	1,049			1,195			29,947



COMPUTER USE BREAKDOWN 2016

AGENCY	DESKTOP	LAPTOP	TOTAL	+/- %
System	244,348	30,931	275,279	-14%
Brooks	2,558	88	2,646	-23%
Brown	18,298	3,017	21,315	-39%
Children's	18,534	367	18,901	-11%
Fletcher	16,688	2,060	18,748	-10%
Main	55,064	8,669	63,733	-19%
<i>ASI</i>	<i>2,641</i>		<i>2,641</i>	<i>2%</i>
<i>Ref</i>	<i>45,422</i>	<i>8,669</i>	<i>54,091</i>	<i>-19%</i>
<i>YS</i>	<i>7,001</i>		<i>7,001</i>	<i>-23%</i>
Maumelle	12,741	781	13,522	-7%
McMath	30,676	2,004	32,680	-3%
Milam	4,766	23	4,789	38%
Nixon	18,490	9,362	27,852	-17%
Rooker	16,321	1,367	17,688	0%
Sanders	11,889	358	12,247	-1%
Terry	14,451	519	14,970	-6%
Thompson	6,234	257	6,491	-20%
Williams	17,638	2,059	19,697	-7%



ENCYCLOPEDIA OF ARKANSAS 2016

Month	Total Visits	Total Page Views
January	161,690	316,455
February	184,283	370,140
March	171,005	331,240
April	169,441	337,486
May	160,121	316,399
June	140,834	236,417
July	119,087	215,322
August	125,571	242,483
September	146,747	291,134
October	148,632	286,290
November	130,098	258,501
December	113,348	221,077
TOTAL	1,770,857	3,422,944

EoA VISITS 2012-2016

YEAR	SITE VISITS	+/- %
2016	1,770,857	-2%
2015	1,800,315	1%
2014	1,778,940	-13%
2013	2,035,182	22%
2012	1,670,318	-17%



PRINT MATERIALS ADDED 2016

AGENCY	ADULT BOOKS ADDED				JUVENILE BOOKS ADDED		
	H'BACK	P'BACK	DIGITAL PRINT	TOTAL	H'BACK	P'BACK	TOTAL
System	21,886	2,707	8,308	32,901	18,471	3,151	21,622
Brooks	109	33		142	210	77	287
Brown	1,372	211		1,583	937	199	1,136
Children's	89	0		89	1,833	287	2,120
Fletcher	2,461	360		2,821	1,636	223	1,859
Main	4,956	277		5,233	2,333	346	2,679
Maumelle	1,460	188		1,648	1,641	278	1,919
McMath	1,285	119		1,404	808	141	949
Milam	747	273		1,020	1,014	242	1,256
Nixon	1,703	424		2,127	1,541	239	1,780
Rooker	1,102	136		1,238	1,211	224	1,435
Sanders	1,315	260		1,575	1,558	249	1,807
Terry	2,379	208		2,587	1,832	271	2,103
Thompson	1,761	140		1,901	1,651	298	1,949
Williams	614	78		692	266	77	343
Butler Ctr.	533	0		533		0	0
System Titles	9,088	990	8,016	18,094	3,894	655	4,549



NONPRINT MATERIALS ADDED 2016

AGENCY	CD BOOKS	CD MUSIC	DVD	GAMES	DIGITAL AUDIO	OTHER	TOTAL
System	2,128	1,242	15,822	368	2,650	81	22,291
Brooks	8	0	343	0		5	356
Brown	108	41	741	0		7	897
Children's	40	46	274	0		15	375
Fletcher	226	0	1,219	0		4	1,449
Main	406	1,005	2,827	368		12	4,618
Maumelle	181	0	1,432	0		5	1,618
McMath	109	0	892	0		1	1,002
Milam	110	51	755	0		4	920
Nixon	215	53	2,122	0		7	2,397
Rooker	149	0	1,151	0		1	1,301
Sanders	152	0	1,074	0		7	1,233
Terry	251	0	1,633	0		3	1,887
Thompson	161	46	1,028	0		5	1,240
Williams	12	0	330	0		5	347
Butler Ctr.	0	0	1	0		0	1
Sys. Titles	1,023	993	2,642	120	2,501	0	7,279



HOLDINGS 2016

(as of 12/31/16)

	NONPRINT						TOTAL NONPRINT	PRINT			TOTAL PRINT	TOTAL COLLECTION
	CD BOOKS	CD MUSIC	DVD	GAMES	DIGITAL AUDIO	OTHER*		CLOTH	P'BACK	DIGITAL PRINT		
System	21,759	6,896	99,170	1,419	13,305	405	142,954	819,469	58,716	39,163	917,348	1,060,302
Brooks	122	7	1,785	12		16	1,942	2,499	636		3,135	5,077
Brown	695	214	3,275	11		21	4,216	44,175	3,995		48,170	52,386
Children's	576	549	1,772			25	2,922	30,086	2,372		32,458	35,380
Fletcher	2,418	5	10,608			23	13,054	67,003	4,774		71,777	84,831
Main	3,784	5172	17,767	1,362		124	28,209	250,023	5,578		255,601	283,810
Maumelle	1,908	8	8,148			32	10,096	44,542	4,179		48,721	58,817
McMath	1,156	7	4,864			17	6,044	34,584	4,412		38,996	45,040
Milam	1,092	237	4,424			31	5,784	32,822	3,434		36,256	42,040
Nixon	1,598	195	7,644			16	9,453	50,726	6,021		56,747	66,200
Rooker	1,561	4	7,577			13	9,155	38,842	3,635		42,477	51,632
Sanders	1,671	9	7,215			17	8,912	45,446	4,956		50,402	59,314
Terry	3,128	9	14,253			18	17,408	74,134	5,862		79,996	97,404
Thompson	1,593	142	7,974			24	9,733	44,924	3,743		48,667	58,400
Williams	450	7	1,764	34		28	2,283	16,533	2,894		19,427	21,710
Butler	7	631	100				738	43,130	2,225		45,355	46,093
Sys. Titles	11,431	5,949	29,197	850	12,537	46	60,010	365,026	26,095	37,220	428,341	488,351

*Other includes such items as telescopes, fishing poles, musical instruments, engravers, ID pens, Kill-A-Watt meters, DVD drives, game controllers for in-library use, and fly-tying kits.



DATABASE, DIGITAL FILES, AND WEBSITE ACCESS 2016

Due to variations in the way individual vendors track usage statistics, online database use, as well as those portions of manuscript and photograph use attributable to online access, can experience great fluctuations. Accurate year-to-year changes and use counts are difficult to obtain.

SUBSCRIPTION DATABASES	2016 Total Logins	2015 Total Logins	2016 Total Searches	2015 Total Searches
System	1,338,893	1,909,167	1,725,585	3,574,903

The following numbers represent logins and searches for the Butler Center's online digital files, which are subject to the same reporting difficulties as the subscription databases. These numbers are separate from Encyclopedia of Arkansas figures.

IN-HOUSE CONTENT	2016 BC Digital Files Accessed	2015 BC Digital Files Accessed
Butler Center	184,535	192,709

Website visits and page views for CALS website, Butler Center, and Literary Festival/Arkansas Sounds/Podcasts/Ron Robinson Theater.

CALS Main Website		LitFest/ARSounds/ Podcasts/ Theater		Butler Center website		Total Website Visits 2016		Total Website Visits 2015	
Total Visits	Page Views	Total Visits	Page Views	Total Visits	Page Views	Total Visits	Page Views	Total Visits	Page Views
329,374	1,282,268	27,975	65,850	28,944	79,730	386,293	1,427,848	346,686	1,575,687



CALS DIGITAL BRANCH COMPARISON 2016*

*This chart compares CALS Digital Branch circulation (downloadable services such as eBooks, music, etc.) to circulation at physical branches, both as total circulation and as a percentage of circulation. Fishing poles are not counted in the system total.

AGENCY	ALL ITEMS
System	2,700,476
	100%
Brooks	17,669
	1%
Brown	65,555
	2%
Children's	102,563
	4%
Digital Branch	482,546
	18%
Fletcher	238,474
	9%
Main	418,563
	15%
Maumelle	179,630
	7%
McMath	102,639
	4%
Milam	96,061
	4%
Nixon	187,521
	7%
Rooker	129,809
	5%
Sanders	159,451
	6%
Terry	287,633
	11%
Thompson	198,075
	7%
Williams	34,287
	1%